



ModMed Integration Guide

About the Health iPASS - ModMed Integration

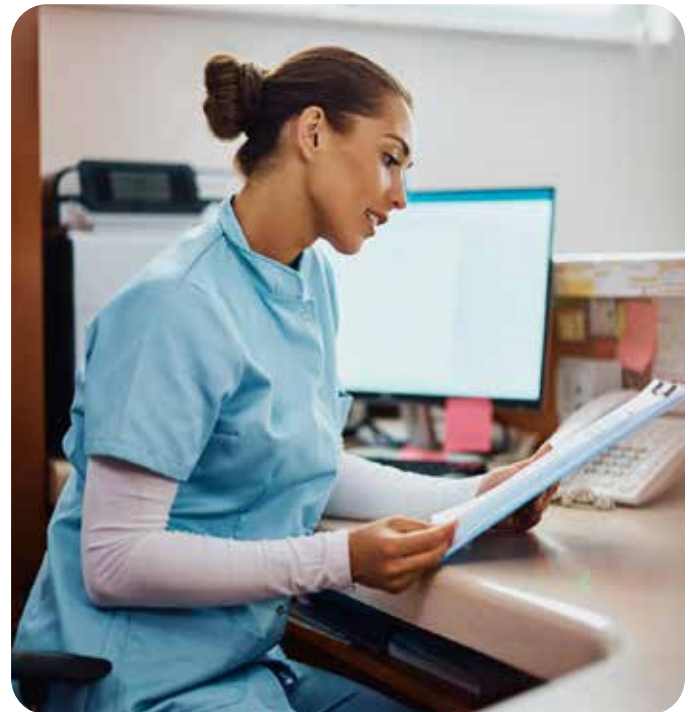
The integration of ModMed with Health iPASS streamlines and accelerates the patient check-in process, enhancing efficiency across healthcare practices. By automatically importing patient schedules every morning and in real-time throughout the day, it reduces manual work and ensures accurate, up-to-date information. Additionally, the integration facilitates precise patient data collection, reducing staff time spent on data transfer, and performs real-time insurance eligibility and benefits checks. Health iPASS also helps reduce outstanding balances by pulling total patient balances, supporting practices in improving collections and reducing administrative burdens.

Data retrieved from Nextgen into Health iPASS

- ▶ Patient Demographics
- ▶ Insurance Information
- ▶ Total Patient Balances
- ▶ Appointment Loads

Data written back from ModMed into Health iPASS

- ▶ Patient Demographics
 - + Extended Demographics
- ▶ Insurance Information
- ▶ Confirm Appt (Status change)
- ▶ Arrive & Check-in Status
- ▶ Insurance Details & Images
- ▶ Clinical Data & Assessments post as PDFs
- ▶ Non-Clinical data post as PDFs



Patient Demographics

What information can we get?

- ▶ Address 1
- ▶ Insurance Details & Images
- ▶ Notes/Comments
- ▶ City
- ▶ Date of Birth
- ▶ Email
- ▶ Ethnicity
- ▶ First Name
- ▶ Gender
- ▶ Home Phone
- ▶ Language
- ▶ Last Name
- ▶ Middle Name
- ▶ Marital Status
- ▶ Mobile Phone
- ▶ Race
- ▶ Sex
- ▶ Social Security Number
- ▶ State
- ▶ Work Phone
- ▶ Zip

What information can we post?

- ▶ Address 1
- ▶ Insurance Details & Images
- ▶ Notes/Comments
- ▶ City
- ▶ Email
- ▶ Ethnicity
- ▶ First Name
- ▶ Gender
- ▶ Home Phone
- ▶ Language
- ▶ Last Name
- ▶ Middle Name
- ▶ Marital Status
- ▶ Mobile Phone
- ▶ Race
- ▶ Sex
- ▶ Social Security Number
- ▶ State
- ▶ Work Phone
- ▶ Zip

Payments

What information can we get?

- ▶ Total Patient Balance
- ▶ Patient Unpaid Charges

What information can we post?

- ▶ Prior Balance to Visit*
- ▶ Co-Pay to Visit*
- ▶ Deposit to Account*

* Requires provisioning to customer by ModMed.

Fields included:

- ▶ Transaction Amount
- ▶ Transaction ID
- ▶ Transaction Type
- ▶ Location
- ▶ Applied Payments to Charges
- ▶ Encounter Credits

Appointment Details

Load Appointments into HiP

What information can we get?

- ▶ ID
- ▶ Search Patients, Providers & Resources
- ▶ Insurance
- ▶ Start
- ▶ Duration
- ▶ Patient Alternate ID
- ▶ Physician ID
- ▶ Facility ID
- ▶ Facility Name
- ▶ Notes
- ▶ Status
- ▶ Modified
- ▶ Type
- ▶ Billable
- ▶ Department

What information can we post?

- ▶ Appt Status (Confirm, Arrive, Check-in)

Forms

- ▶ Clinical Data & Assessments post as PDFs
- ▶ Non-Clinical data post as PDFs
- ▶ Name, Category, File Name



Forms supported to ModMed:

- ▶ Clinical Forms post as PDFs
 - Medical Hx
 - Surgical Hx
 - Family Hx
 - Social Hx
 - Review of Systems
 - Chief Complaint / Problem
 - Additional complaints
 - PHQ-2/9
 - Allergies & Reactions
 - Medications
- ▶ Non-Clinical Forms post as PDFs
 - Signature Forms
 - Privacy Notice
- ▶ Additional Data not included in discrete data fields (Customized, *PDF)