

South Shore Orthopedics: At-a-Glance

SSO serves southeastern Massachusetts with a full range of orthopedic services, including diagnosis, treatment, and surgery of the musculoskeletal system for adults and children. They specialize in sports medicine, joint replacement, hand surgery, and shoulder and knee reconstruction. SSO was struggling with skyrocketing patient collection costs while watching patient dollars take months to come in, if at all. After a competitive evaluation process, SSO selected Health iPASS as their number one choice for patient intake, check-in, and most of all, payment collection.

23 providers | 3 locations



We are very happy with our experience with Health iPASS. Our collections doubled in our first year with them, and our patients made a very successful transition to the platform with a nearly 80% patient adoption rate. With the new Smart Deposits feature, patients can even pay deposits towards upcoming procedures. Really, the decision to adopt Health iPASS should be a no-brainer for tech-savvy providers.

David Kobasa
Practice Manager, South Shore Orthopedics



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95%

Of all patient payments collected through Health iPASS

87%

Of patients put a card on file for automatic payment

>26K

Patients checked in using Health iPASS in 2020

eMDs